

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

228741

2011-29-A

CERTIFICATED COMPANY INFORMATION

MCI Communications Services, Inc.	
Company Name Verizon Business Services	FEIN/SSN 888-605-0469
Dbaf/ka 5055 North Point Parkway	Telephone #
Mailing Address Alpharetta, GA 30022	
City, State, Zip Code 5055 North Point Parkway	
Business Location Alpharetta, GA 30022	
City, State, Zip Code	Fulton County

REGISTERED AGENT INFORMATION

Registered Agent:	CT Corporation System
Mailing Address:	75 Beattie Place, Two Insignia Financial Plaza
	Greenville, SC 29601
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. **General Manager** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406
800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com
Telephone Number / Facsimile Number / E-mail Address
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
Rick Grenier, Agency Relations, PO Box 3187, Cedar Rapids, IA 52406
800-624-0533 / 800-854-7960 / cdr-agency-relations@verizonbusiness.com
Telephone Number / Facsimile Number / E-mail Address
- C2. **Customer Contact** (Toll Free Number)
800-444-3333
- D. **Engineering Operations** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address
800-444-3333
- E. **Test and Repair** (Include Address if different than above)

Telephone Number / Facsimile Number / E-mail Address

RECEIVED

SWD/TW
SC

JR

NCS/NCC Watch Desk

F. **Emergencies** (During Non-Office Hours)
 703-607-4950 / 703-607-4998 / ncs@ncs.gov
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Dulaney L. O'Roark, III
Regulatory Officer (Include Address if different than above)
 678-259-1449 / / de.oroark@one.verizon.com
 Telephone Number / Facsimile Number / E-mail Address

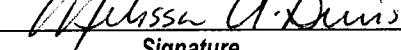
H. Dulaney L. O'Roark, III
Dual Party Mailings (Name)
 5055 North Point Parkway, Alpharetta, GA 30022
 (Mailing Address)
 678-259-1449 / / de.oroark@one.verizon.com
 Telephone Number / Facsimile Number / E-mail Address

I. Missie Burris
Interim LEC Fund Mailings (Name)
 5055 North Point Parkway, Alpharetta, GA 30022
 (Mailing Address)
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com
 Telephone Number / Facsimile Number / E-mail Address

J. Manny Jimenez
Universal Service Fund Mailings (Name)
 22001 Loudoun County Parkway, Ashburn, VA 20147
 (Mailing Address)
 703-886-6097 / / manuel.a.jimenez@verizonbusiness.com
 Telephone Number / Facsimile Number / E-mail Address

K. Missie Burris
Gross Receipts Mailings (Name)
 5055 North Point Parkway, Alpharetta, GA 30022
 (Mailing Address)
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com
 Telephone Number / Facsimile Number / E-mail Address

L. Missie Burris
Lifeline Mailings (Name)
 5055 North Point Parkway, Alpharetta, GA 30022
 (Mailing Address)
 678-259-1749 / 678-259-1490 / missie.burris@verizonbusiness.com
 Telephone Number / Facsimile Number / E-mail Address

Missie Burris / 
This form was completed by **Signature**
 Regulatory Analyst / 3/16/11
Title **Date**

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
 Post Office Drawer 11649
 Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
 1401 Main Street, Suite 900
 Columbia, South Carolina 29201

(Rev. PSC 1/20/10)